Hieu Tran

Website designer & UI Front-End developer, Business Analyst, Project Manager

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In the technology industry, I'm an experienced Web UI front-end developer who I'm always interested in how to create quality products & services, make customers happy, easy to use. I like to help members to understand clearly the task they're doing and help their work smoothly to achieve the highest productivity. I also enjoy sharing and coaching my team to help them achieve more and develop their skills and careers.

After a long time working and consulting for customers, I realized that I have the ability to analyze and understand their requirements very quickly and clearly, and ready to discuss to solve difficult problems at work. Therefore, I'm looking for new positions, and new companies where help me develop my strengths such as Business Analyst, Product Owner, Project Manager, or Technology Consultant.

Experience

Annalink Corporation

Business Analyst Leader, Project Manager

2022 – Present

Annalink OSHCstudents – An Australian-based offers a wide range of services for international students, workers and visitors: Internation student health insurance, Visitor travel health insurance, Tuition fee transfer Flywire, Sim-Card, Study tour…

My roles:

- Manage, planning and analyze business requirements of products and departments.
- Manage change in the project implementation progress.
- Project management by Agile/Scrum method, monitoring and reporting project progress to leaders on Jira, Trello.
- Assign, arrange task and evaluate results for members of the BA team.
- Build, describe functions, modules for products/services: BRD, SRS, FRS, User Story, Use Case.
- Build BPMN, UML models (Usecase diagrams, Sequence diagrams, Activity diagrams).
- Design Wireframes, Mockups & Prototypes and discuss UI/UX with the design team.
- Improve and optimize workflow processes to enhance team BA performance.
- Research new systems and products in the world to learn, apply, develop and optimize current systems.
- Support, coach, and train member to ensure project/Company requirements.
- Coordinate with the developer team, controlling progress and quality of the project.
- Monitor the quality of products with the testing team, to ensure compliance with the requirements.

My projects:

ERP - Enterprise Resource Planning system

ERP is a core big product of AnnaLink that is used to manage, report, and monitor day-to-day business activities such as accounting, cash flow, invoice, agent, provider, commission, revenue...etc.

Task management system

Building a simple task management module like Trello, you can create tasks, assign members, estimate time ..etc. This module is designed to integrate into the ERP system and also includes so more advanced filter. The company's staff just log in to ERP and use this one.

HRM – Human Resources Management System

HRM module is integrated into the ERP system that is designed to manage payroll, time tracking, recruitment and other administrative function.

PTE – Selling Online Courses

PTE platform is an Australia-based software that offers a wide range of products and services for international students/visitors and organizations globally. PTE Platform is the best site for anyone who prepares for PTE Academic exam and easily achieves the desired score without stress.

Flywire – Payment online service

Flywire allows you to pay from almost any country offering excellent foreign exchange rates and no hidden fees. You will be able to track the progress of your payment online and receive email and text alerts each step of the way.

MintPot Vina

Web UI Front-end developer, Business Analyst, Project Manager

March 2021 – July 2022

Mintpot Vietnam is a member of Mintpot headquartered in Korea - established in April 2016, and is one of the smart creative companies, specializing in providing VR video services with Mint VR subtitles. Mintpot is always aiming to create a better life with VR.

The330

An e-commerce platform, used to sell second-hand products, online transaction, booking hotel, reservation spa, hospital ...

- Research client's requirements to create User stories
- Prioritize User stories into Product Backlog and break it down into Sprint Backlog
- Assign properly tasks to each member's ability
- Coding UI Front-end with more than 100 webpage
- Test & review member's code

Filmlog

A website that used to sell cameras & films and help client create online order for print film purposes. The photos will be printed and shipped to the customer or they are uploaded to the customer's filmlog account.

- Research project requirements.
- Code refactoring layout for Filmlog webmain on PC device
- Coding Filmlog webmain on mobile device
- Code refactoring layout for webadmin

Carcloth

An application helps customers to book an repair schedule at the nearest stores. Car parts can be selected individually so that will help the store determine in advance which parts need to be repaired.

- Research project requirements.

- Coding Carcloth webmain on mobile device
- Code refactoring layout for webadmin

ReadingM

An educational application that allows teachers to create online courses, sell books online. Students are free to choose the suitable curriculum and courses

- Discussing and clarify client requirements
- Coding UI Front-end with nearly 200 webpage
- Test & review code's member

Extreme VietNam (EXV)

Senior Web UI Front-end developer

Oct 2017 - Feb 2021

Extreme Vietnam is a company with 100% investment capital from Extreme Group from Japan. We focus on developing software products and outsourcing for Japanese enterprises.

Web UI Front-end developer

- Build basic layout structure for new projects
- Maintain & code refactoring for old projects
- Training base knowledge for FrontEnd fresher
- Join to salesforce CMS training

Awethemes | Premium WordPress Themes

AweTeam that is small team in Megadrupal company. I manage a team of 8 member that include WordPress developer, designer & tester.

Product Owner, Project Manager

- Research features flow of ecommerce, education, hotel, blog..
- Research UX flow in web fields
- Design wireframes and collaborate UI designer team.
- List and assign tasks to CMS developers
- Test, review & release products

UI FrontEnd developer

- Make more website template for Drupal & WordPress CMS
- Create templates in many fields such as ecommerce, hotel, education, landing, coming soon, blog ...

Mega Drupal | Professional Premium Drupal Themes & Modules

Fresher FrontEnd developer

My website development career path that started in here. I join this startup as newbie and get start to learn HTML, CSS & Javascript (Jquery) in the long time.

- To learn basic language HTML, CSS, Javascript, MySQL, PHP
- To learn use Jquery library to create effect animation.
- To learn more design tools like Firework, Photoshop, Illustrator ...
- Create some simple websites and upload to hosting/server to make it online.

My Skills

- More than 8 years of experience in Web UI Front-end developer, and 3 years Business Analyst and Project manager.
- Project management by Agile/Scrum or Waterfall methodology on Jira.
- Writing BRD, SRS, FRS, User Story, Usecase documents.
- Drawing BPMN and UML diagrame (Usecase diagrams, Sequence diagrams, Activity diagrams) on Draw.io
- Good at writing and reading English
- Good problem-solving, collaboration, and communication skills
- Ability to work independently as well as in group/team
- Ability to work with some project management tool like Trello, Asana, Bitrix24, Jira, Redmine.
- Experience with HTML, CSS, Javascript, CSS3 Animation
- Experienced in using Jade/Pug, Less, Sass, Scss.
- Experience in creating WebUI in JS framework Reactjs, Vuejs. Jquery, Jquery UI, Material UI, React Bootstrap, CoreUI.
- Experience of CSS Framework Bootstrap, 960Grid, Tailwindcss
- Get experience with Photoshop, Firework, Illustrator, Adobe XD, Figma, Zeplin, Balsamiq, Sketch, Draw.io, Axure, xMind.
- Work comfortably with version control system such as Git, SVN, Github, Gitlab, Bitbucket, Visual Studio.
- A solid understanding of how to use WordPress, Drupal CMS.